

# Remote Scoring – Installing Measurement Incorporated Remote Application (MIRA)

**MIRA System Requirements:** You must check the Technical Requirements located [here](#) before attempting to install the scoring platform (MIRA.)

***If your system does not meet these requirements, MIRA will not run and you will not be eligible for a Remote Scoring Assignment.***

- You are required to use the latest version of MIRA.
- You may be prompted to update your MIRA version as updates are released.
- **MIRA automatically checks for updates** each time it is launched.
- For help **uninstalling MIRA** or identifying which version of MIRA you currently have, [click here](#).

To install MIRA, click on the link below. **While running the MIRA scoring platform, please exit any non-essential background applications for best performance.**

LINK: [MIRA Installation](#)

MIRA Update Manager Log On

[Click Here](#) to change your password or reset a forgotten password.

Download Installer - Please enter your MIRA username/password to continue.

User Name

Password



By downloading the MIRA Application, you agree not to distribute the MIRA Installer Executable and any MIRA Application Files or Binaries. You also agree not to copy, reproduce, or distribute, in any manner electronically or otherwise, any content that are available through MIRA including but not limited to: Graphics or Images, Responses, Instructions, or Practice Materials. In order to ensure that Measurement Incorporated (MI) can support MIRA on your device, you agree to allow MIRA to collect necessary system information specifications, including but not limited to: Operating System, Processor Speed, System Memory, and Network Speed. You also are confirming that you are currently working for MI, and that you are downloading MIRA strictly for your own use.

## Step 1: Logging into MIRA

- You will use your system username and password to download MIRA.
- If you are a new reader, you will receive an email from ScoringUserManagement (SUM) entitled “Measurement Incorporated User Info” a few days before your assignment start date. This email contains your system credentials necessary for logging onto MIRA.
- Returning readers will receive a reminder of their username.
- Check your spam box for emails from @measinc.com.
- Make sure @measinc.com addresses are on your ‘safe sender’ list; otherwise, you may not receive support requests.
- If your training date has arrived and you have not received this information to your email address on file, or have misplaced it, please [Contact Us](#) with *Technical Issues* as the Category and *MIRA Username/Password* as the subcategory.
- You **must** reset your password when logging in for the first time.

## Step 2: Download Scoring Platform

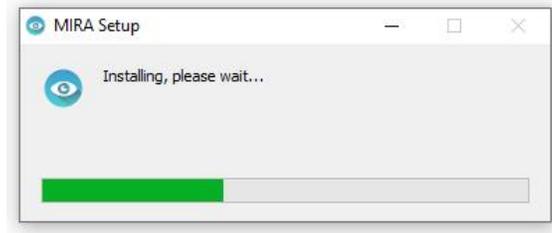
The screenshot shows the OneDrive interface. At the top, there is a blue header with the OneDrive logo and name. Below the header, there are navigation options: 'Upload' and 'Download'. The main content area shows a breadcrumb path: 'MIRA > MIRA - Offsite > MIRA-Windows-x64-External'. Below the path is a table with the following columns: 'Name', 'Modified', 'File size', and 'Sharing'. The table contains one row with the following data:

Name ↑	Modified	File size	Sharing
MIRA-Windows-x64-external 3.3.0.10.exe	4 days ago	118 MB	Shared

- You will be directed to the appropriate installation for your computer.
- Disregard any notice telling you that the application is not certified. MIRA is safe for your computer.
- The downloaded file will show a confirmation in the browser window.

The screenshot shows a browser window with a download confirmation for the file 'MIRA-Windows-x64-external 3.3.0.10.exe'. The text below the file name reads: 'Hmm... looks like this file doesn't have a preview we can show you.' Below this text is a blue button labeled 'Download'.

### Step 3: Install MIRA and Systems Check



- MIRA will install on your computer.
- A systems check will run the first time MIRA is launched, after MIRA updates, and after extended breaks.
- The systems check for bandwidth determines if an internet connection is present to run MIRA.\*
- The systems check for browser determines if the speed of your computer is sufficient to run MIRA.
- The systems check for screen resolution determines whether the system monitor is set to the minimum required resolution to read student responses.
- The systems check for images verifies that your browser supports images in the required format.
- The systems check for video/audio verifies that your computer supports audio and videos. Please make sure the volume of your computer is not muted.
- If your system fails any of the five checks, you will get a message stating that your system may not perform as expected.
- **Even if your system passes all the checks, we cannot guarantee that this platform will work for you.**

Once MIRA is installed, you will proceed to the login page to begin work. We look forward to having you join us in the successful completion of the Remote Scoring Project.

### Contact Us for Support

- Please see the knowledge books here for support for common issues.
- Support is available Monday-Friday during business hours. Due to high volume during our peak scoring season (March through June), support may be limited in the evening and on weekends.
- Submit a request for assistance [here](#). Complete all fields accurately and monitor your ticket through email for a response by an agent. Please reply to any additional requests for information.

**\*Please note:** The bandwidth component checks for a connection sufficient to start MIRA. This check does not determine the user's connection type or strength. Therefore, a system that passes this check may still lack sufficient broadband connection for all system components to run properly.